

CHANGE REQUEST FORM



Policy Number

(DD / MM / YYYY)

Name of Proposer

Mr./Ms./Mrs.

First Name

Surname

Premium Payment Frequency

From Yearly Half-Yearly Quarterly Monthly

To Yearly Half-Yearly Monthly

Premium Payment Mode

From ECS Cash Cheque Infinity Credit Card Bill Junction Bill Desk Direct Debit

Post Dated Cheque

To Cash Cheque Post Dated Cheque

▶ Request should be put 15 days prior to your next policy anniversary or billing date, as may be applicable.

▶ To pay by ECS / Credit Card / Infinity / Bill Junction / Bill Desk / Direct Debit / Post Dated Cheque kindly fill in the respective forms available at the branch.

My New Contact Details (Please tick the appropriate box)

Official address Residential address

Flat/Bldg

Road/Sector

Area

Land Mark

City State

Pin Code

Contact Numbers

STD

Residence

STD

Office

Ext.

Mobile

E-mail ID

New Contact Details For Nominee Life Assured (Please tick the appropriate box)

Official address Residential address

Flat/Bldg

Road/Sector

Area

Land Mark

City State

Pin Code

Contact Numbers

STD

Residence

STD

Office

Ext.

Mobile

E-mail ID

▶ Any change requested in contact details will be incorporated for all your policies with us.

Signature of Proposer /
Policy Owner

Signature of Assignee
(Required in case of Absolute assignment of policy)

Customer Service Helpline

Call Centre time : 9.00 A.M. to 9.00 P.M. Monday To Saturday (except on National Holidays)

State	Number	State	Number
Andhra Pradesh	9849577766	Maharashtra (Mumbai)	9892577766
Chattisgarh	9893127766	Maharashtra (Rest)	9890447766
Delhi	9818177766	Punjab	9815977766
Goa	9890447766	Rajasthan	9829277766
Gujarat	9898277766	Tamil Nadu (Chennai)	9840877766
Haryana (Karnal)	9896177766	Tamil Nadu (Rest)	9894477766
Haryana (Faridabad)	9818177766	Uttar Pradesh (Agra, Bareilly, Meerut, Varanasi)	9897307766
Karnataka	9845577766	Uttar Pradesh (Kanpur, Lucknow)	9935277766
Kerala	9895477766	Uttaranchal	9897307766
Madhya Pradesh	9893127766	West Bengal (Kolkatta)	9831377766

For all other cities kindly call our Customer Service Toll Free Number 1-800-22-2020

Information on the Premium payment options available through us...

- **ECS** is an automated facility which will debit your premium amount from your bank account within 7 days of your premium due date. This facility is currently available in 33 cities namely Agra, Ahmedabad, Amritsar, Bangalore, Baroda, Bhopal, Bhuvaneshwar, Chandigarh, Chennai, Cochin, Coimbatore, Delhi, Guwahati, Hyderabad, Indore, Jaipur, Jalandhar, Kanpur, Kolkata, Lucknow, Ludhiana, Madurai, Mangalore, Mumbai, Nagpur, Panjim, Pune, Surat, Trichur, Trichy, Trivandrum, Vijaywada and Vizag.
- You can use your **Credit Card** (MasterCard or Visa) to make your premium payments. You can make your payment by credit card and yet delay out-of-pocket expenses.
- **Bill Junction / BillDesk** enables you to view, pay and manage all your bills from the convenience of your desktop or the telephone. It also gives you the flexibility to pay your bills through the Internet or through SMS. Kindly log on to www.billjunction.com or www.billdesk.com to register for these exclusive services.
- Existing ICICI Bank customers can enjoy the option of the **Infinity** facility. Through Infinity like Bill Desk and Bill Junction, you can authorize your premium payments online. For details please contact your nearest ICICI bank branch or call on 1900-33-3444.
- If you are residing in Delhi, you have an option to pay your premium through cheques at over 500 **Easy bill** outlets spread across Delhi & NCR excluding Ghaziabad. For more details, log on to www.easybillindia.com
- All our policy holders in Kerala have an added option to make their premium payments at any of the branches of **Federal Bank**, without any transaction or service charges. Please contact your nearest Federal Bank branch for further details or call the Federal Bank toll-free number 1600-44-1199.
- We accept **Cheques** and **Demand Drafts** made payable to "ICICI Prudential Life Insurance Company Ltd. Policy Number". You can drop the same at any of our ICICI Prudential branch offices or at authorized collection boxes placed at ICICI Bank ATM Centres in select cities.
- If you are residing in Ajmer, Allahabad, Alwar, Aurangabad, Bareilly, Bhatinda, Calicut, Cuttack, Dehradun, Dilsukhnagar, Durgapur, Faridabad, Ghaziabad, Guntur, Gwalior, Hubli, Jammu, Jamnagar, Jamshedpur, Jodhpur, Karnal, Kolhapur, Kota, Kotayam, Meerut, Mohali, Mysore, Nashik, Patiala, Raipur, Rajkot, Ranchi, Rourkela, Salem, Secunderabad, Shimla, Siliguri, Udaipur, Vapi or Varanasi, you have the option of making your premium payments by **Post Dated Cheques**. For further details contact your nearest branch.
- **Direct Debits** is an automated facility which will debit your premium amount from your Bank Account. This facility is currently available only to ICICI Bank account holders.



Call Our
Customer Service Helpline



Visit us at
www.iciciprulife.com



Fax us at
022-24376727



Write to us at
Our Corporate Address



E-mail us at
lifeline@iciciprulife.com



We cover you. At every step in life.

Corporate Address :

The Customer Service Desk ,ICICI Prudential Life Insurance Company Ltd.,ICICI PruLife Towers,1089, AppaSaheb Marathe Marg, Prabhadevi, Mumbai – 400 025